

HR Support Services

Part of your Manulife group benefits program – at no additional cost



As a Manulife group benefits customer with 2 to 399 employees, you get the added benefit and value of HRdownloads™, one of Canada's most experienced providers of human resources knowledge and expertise.

Here's what you get:



Live HR advice

Enjoy one-on-one telephone support for issues such as employment standards, human rights, and health and safety. Get advice on managing talent, developing your employees, and finding and keeping the best employees.

What you get per year:

- **2-99 employees:** 4 advisory calls per year
- **100-399 employees:** 6 advisory calls per year



Online training

Use online training to stay compliant with industry and government regulations while developing you and your employees. Training can be managed and tracked through the HRdownloads™ administrator platform.

What you get per year:

- **2-99 employees:** 3 training seats per employee
- **100-399 employees:** 4 training seats per employee



Online resources

Choose from thousands of professional documents in the online library and resource centre on compensation and benefits, health and safety, operations, technology and more.

What you get per year:

- **2-99 employees:** 50 document downloads
- **100-399 employees:** 100 document downloads



Survey tools

Use online surveys as a very effective way to measure your company's performance, assess the results of your programs, and build plans for the future. Live HR advisors can provide analysis to help you move forward.

What you get per year:

- **2-99 employees:** 2 surveys
- **100-399 employees:** 4 surveys

Also, enjoy unlimited browsing of the HRdownloads™ website and build your knowledge and expertise of the HR issues that are most relevant and important to your business.

We think HR Support Services could prove to be one of the most valuable aspects of your entire group benefits program.

